OTA 203 Management for the OTA

COURSE LEARNING OUTCOMES (CLOs)

1. Identify and appreciate the varied roles of the occupational therapy assistant as a practitioner, educator and research assistant (B.9.7.)
2. Identify strategies to assist the consumer in gaining access to occupational therapy services. (B.9.12.)
3. Identify the mechanisms, systems and techniques needed to properly maintain, organize and prioritize workloads and intervention settings including inventories. (B.7.6.)
4. Demonstrate the ability to participate in the development, marketing and management of service delivery options. (B.7.7.)
5. Participate in the documentation of ongoing processes for quality improvement and implement program changes as needed to ensure quality of services. (B.7.8.)
6. Identify strategies for effective, competency-based legal and ethical supervision of non-professional personnel. (B.7.9.)
7. Promote occupational therapy by educating other professionals, service providers, consumers, and the public. (B.9.3.)
8. Discuss strategies for ongoing professional development to ensure that practice is consistent with current and accepted standards. (B.9.4.)
9. Under the direction of an administrator, manager or occupational therapist, collect, organize and report on data for evaluation of practice outcomes. (B.5.25.)
10. Describe the contexts of health care, education, community and social models or systems as they relate to the practice of occupational therapy. (B.6.1.)
11. Identify the impact of contextual factors on the management and delivery of occupational therapy services. (B.7.2.)
12. Articulate to consumers, potential employers, colleagues, third-party payers, regulatory boards, policy-makers, other audiences, and the general public both the unique nature of occupation as viewed by the profession of occupational therapy and the value of occupation to support participation in context(s) for the client. (B.2.3.)
13. Analyze and discuss how history, theory, and the sociopolitical climate influence practice. (B.3.3.)
14. Describe the role of the occupational therapy assistant in care coordination, case management, and transition services in traditional and emerging practice environments. (B.5.7.)
15. Identify the role and responsibility of the practitioner to address changes in service delivery policies, to affect changes in the system, and to recognize opportunities in emerging practice areas. (B.6.3.)
16. Demonstrate professional advocacy by participating in organizations promoting the profession (e.g. American Occupational Therapy Association, state occupational therapy associations, advocacy organizations). (B.9.13.)
17. Identify professional responsibilities and issues when providing service on a contractual basis. (B.9.9.)
18. Demonstrate knowledge of applicable national requirements for credentialing and requirements for licensure, certification, or registration under state laws. (B.7.4.)
19. Identify professional responsibilities related to liability issues under current models of service provision. (B.9.5.)
20. Identify potential impacts of social, economic, political, geographic, or demographic factors on the practice of occupational therapy. (B.6.2.)

Course Outline

I. Management of service delivery
   A. Mechanisms, systems and technologies used to maintain, organize and prioritize workloads, setting and inventory
   B. Development, marketing and management of service delivery options
   C. Ethical and legal supervision of non-professional personnel
   D. Contexts of health care, social models, community and education as related to practice of OT
   E. Changes in service delivery, change theory

II. Quality Improvement
   A. Documentation of QI
   B. Program changes based upon QI
III. Promotion of Occupational Therapy
   A. Consumer access
   B. Other professionals, service providers, consumers and the public
   C. Unique nature of occupation

IV. Professional Advocacy
   A. Professional development strategies
   B. Evaluation of practice outcomes
   C. Participation in professional organizations

V. Liability
   A. Therapy on contractual basis
   B. Professional responsibilities as related to liability
   C. National, state requirements for credentialing

VI. Influences on the Practice of Occupational Therapy
   A. History
   B. Theory
   C. Sociopolitical Climate
   D. Geographic
   E. Economic
   F. Demographic