

Spokane Falls Community College
COURSE LEARNING OUTCOMES

Prefix and Course Number:	LMLIB 117
Course Title:	Library Outreach and Services for Diverse Communities
Version Date:	01/29/2021

Course Learning Outcomes

Upon successful completion of the course, the student will be able to:

1. Explain professional strategies in support of either library staff team building or library customer service.
2. Identify best practice guidelines and policies in support of diverse patron groups utilizing library services.
3. Describe community engagement strategies and library outreach services in relation to best practice scenarios.