

Spokane Falls Community College

Course Learning Outcomes and Outline

Prefix and Course Number ICS 220
Course Title Case Management and Ethics

Version Date: 11/21/18

Course Learning Outcomes

Upon successful completion of the course, the student will be able to:

1. Articulate the steps of the case management process
2. Assess and document client strengths, challenges, and service needs
3. Develop client-centered individualized service plans and coordinated care
4. Provide elementary client education about available services and self-advocacy
5. Understand social services providers' responsibility to adhere to ethical standards of conduct in the helping relationship

Course Outline

- I. Case Management Definitions and Principles
 - A. History of case management
 - B. Generalist practice
 - C. Mental health case management
 - D. Substance use disorder case management
 - E. Emerging models
- II. Case Management Continuum
 - A. Levels of care
 - B. The four quadrants in behavioral health
 - C. Service placement considerations
 - D. Admissions criteria and evaluation
- III. The Washington Administrative Code and federal laws
 - A. Consent
 - B. Confidentiality
 - C. Client rights
 - D. Court cases that have shaped regulations
- IV. Needs and Strengths Assessments
 - A. GAIN-SS
 - B. Patient perspective checklists
 - C. Tuberculosis, HIV and AIDS screenings and referrals for treatment
 - D. Mental health and substance use disorder screenings

- V. Documentation
 - A. DAP and SOAP progress notes
 - B. Intakes
 - C. Types of reports
 - D. Releases of information

- VI. Coordination of services
 - A. Re-authorization procedures
 - B. Communication with community providers
 - C. Discharge from services considerations
 - D. Coordination between multidisciplinary teams

- VII. Ethical dilemmas
 - A. Ethical principles in the social work field
 - B. Ethical principles in the behavioral health field
 - C. Provider self-awareness
 - D. Ethical decision-making model

- VIII. Mandatory Reporting
 - A. Protection of children
 - B. Protection of vulnerable adults
 - C. Reporting requirements