

Spokane Falls Community College
COURSE LEARNING OUTCOMES

Prefix and Course Number: CMST& 210
Course Title: Interpersonal Communication
Version Date: 04/29/2019

Course Learning Outcomes

Upon successful completion of the course, the student will be able to:

1. Analyze and apply appropriate interpersonal communication skills within specific cultural contexts.
2. Identify the steps of the perception process and explain how perception influences effective communication.
3. Identify and implement effective verbal and nonverbal strategies in personal, familial and professional contexts.
4. Demonstrate effective listening skills in interpersonal contexts.
5. Apply the strategies for effective self-disclosure in building relationships and expressing emotions.
6. Identify and apply the dimensions of relational development, maintenance, and dissolution to personal, familial and professional contexts.
7. Develop conflict management strategies for dealing with interpersonal conflict in personal, familial and professional relationships.