

**Course Objectives/Course Outline**  
**Spokane Community College**

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**Course Title: Small Group Communication**  
**Prefix and Course Number: CMST& 230**

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**Course Learning Outcomes:**

**By the end of this course, a student should be able to:**

- Understand the process of communication as it relates to small group interaction and discussion
- Develop improved interpersonal communication within groups
- Know the meaning of “task” and “process”
- Understand and use the steps of problem-solving for personal and group decision-making
- Understand and fill the various membership roles in groups
- Organize and prepare for a group meeting in the leadership role
- Research topics for group discussions
- Participate in group experiences and a minimum of one major discussion group

**Course Outline:**

- I. Understand and communication and its relationship to small group process
- II. Develop methods and procedures for managing both the task and social functions of small groups
- III. Develop the ability to recognize and practice:
  - A. Leadership behavior
  - B. Normal Role development
  - C. Group cohesiveness
- IV. Methods of Discussion
  - A. Round Table
  - B. Panel
  - C. Forum
- V. Recognize the following behavior in small groups:
  - A. Communication networks
  - B. Communication patterns
  - C. Conflict
- VI. Develop effective abilities in the small group through:
  - A. Structural observations
  - B. Experimentation
  - C. Surveying
  - D. Participation