Print Date: 7/17/14

## Course Objectives/Course Outline Spokane Community College

Course Title: Home Networking

Prefix and Course Number: CIS 138

**Course Learning Outcomes:** 

By the end of this course, a student should be able to:

- Understand how to install and configure a wired and wireless home network including router and access point configuration
- Test the network for proper function
- Troubleshoot basic network failures
- Perform regular maintenance and upgrades
- Implement and maintain basic network security
- Understand and use proper terminology, error documentation, and communication techniques to effectively communicate with helpdesk/technical support technicians

## **Course Outline:**

- I. Learn and use proper network terminology
- II. Identify network devices and their purpose
- III. Verify current network capability of systems and devices
- IV. Research and select appropriate internet service provider
- V. Select appropriate network devices and equipment
- VI. Install, configure and test a home network
- VII. Configure, implement and maintain network security
- VIII. Perform basic network troubleshooting and maintenance
- IX. Effectively communicate with helpdesk/technical support technicians to solve network issues