Spokane Community College
COURSE LEARNING OUTCOMES (CLO) AND OUTLINE

Course Title: Virtualization Technologies
Prefix and Course Number: CIS 103
Version Date: 1/14/22

By the end of this course, a student should be able to:

1. Demonstrate basic mobile skills for a business environment. This will include troubleshooting devices, security of devices, and how to manage devices through mobile device management software.

Course Outline:

I. Basic Mobile Devices
   a. Types
   b. Operating Systems
II. Mobile Device Usage
   a. Setup and Configuration
   b. Security
   c. Backups
III. Wireless
   a. Setup and Configuration
   b. Security
IV. Mobile Device Management
   a. Setup and Configuration
   b. Security