

Course Objectives/Course Outline
Spokane Community College

Course Title: Applied Comprehensive Communication

Prefix and Course Number: APLED 110

Course Learning Outcomes:

By the end of this course, a student should be able to:

- Understand comprehensive communication skills
- Apply communication skills in the workplace

Course Outline:

- I. Learning Styles
 - A. Kolb Learning Styles Inventory
 - B. Enhancing Learning Styles
- II. Technical Writing
 - A. Technical Writing Concepts
 - B. Forms Completion
 - C. Technical Correspondence, Reports, Memos, and Portfolios
 - D. Editing Documents
 - E. Technology Terminology
 - F. Audience Analysis
 - G. Techniques of Electronic Communication
- III. Research Methods
 - A. Accessing Relevant Information
 - B. Using the Internet for Research
 - C. Technical Journals
 - D. Technical Documents
- IV. Team Collaboration
 - A. Team-written Documents
 - B. Total Quality Management Practices
 - C. Prepare and perform team presentations
 - D. Participate in team feedback re: presentations
- V. Ethics in Technical Writing
 - A. Standards of the Society for Technical Communications